

DECEMBER 2013

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

RYAN MCKENNA, DIRECTOR

Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.

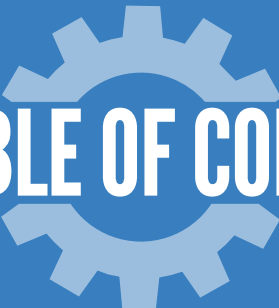


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **Not available at this time.**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$321,450,889.81**

Trust Fund Balance: **\$24,822,788.49**

Number of Employers in the Shared Work Program: **348**

Number of Affected Employees in the Shared Work Program: **29,738**

Amount Intercepted in Tax Returns from Claimants with Overpayments: **\$20,344,927.68**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in December: **786**

SIF Balance (as of last day of December): **\$2,704,633.33**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **—**

Average Cost Paid on New PTD Claims: **—**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in December: **179**

First time payments which were due but held in December: **\$2,883,708.64**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in December: **1,973**

Total Amount of 1st Payments which were due but held in December: **\$39,853,186.15**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,234**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations in December: **\$2,167,344** / YTD: **\$11,964,630**

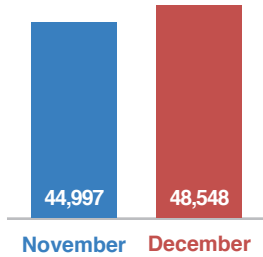
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations in December: **\$25,920** / YTD: **\$897,120**

Number of Missouri Miners Trained: **189**

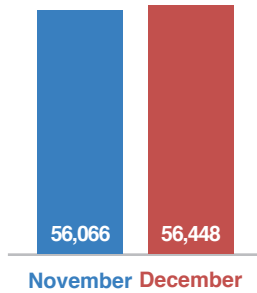
Number of Hazards Found at Missouri Mine Sites: **36**

Number of Miners Assisted by Hazards Removed: **235**

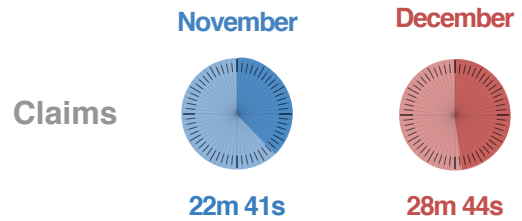
CALLS ANSWERED



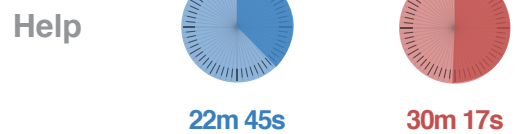
CALLS IN QUEUE



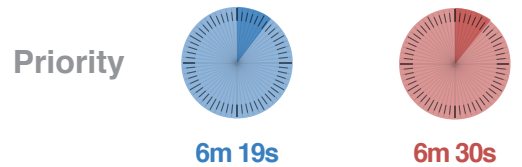
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

November 208 / \$125,251.06 Amounts December 275 / \$113,577.35 Amounts

National New Hire Overpayment Cases due to Crossmatch

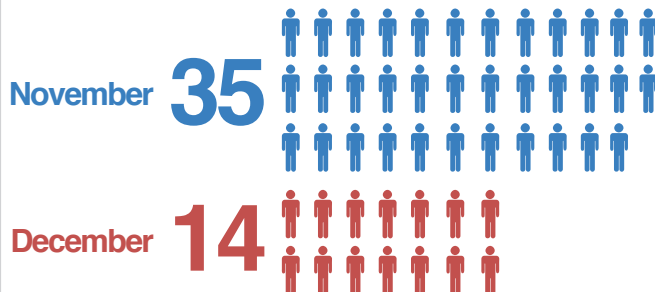
November 645 / \$322,098.19 Amounts December 833 / \$429,655.54 Amounts

UI Cases Referred for Prosecution

November 3 / \$691,096 Recovered* December 30 / \$829,506 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

November 307 / December 397 / YTD: 6,038

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

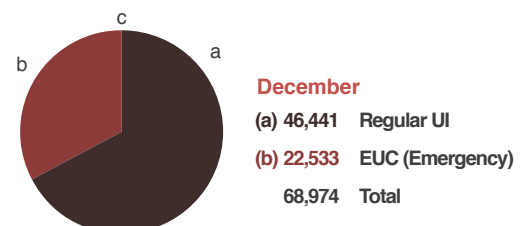
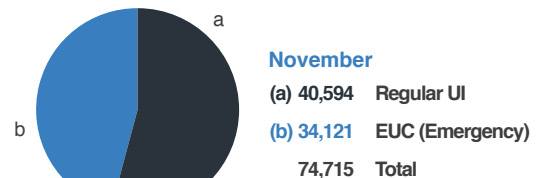
November 64 / December 70 / YTD: 923

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

November \$73,443 / December \$135,793 / YTD: \$1,687,311

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

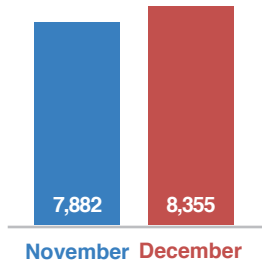
from 2013 Interest Assessment

Total Interest Assessment: \$12,501,510.81
 Collected: December \$11,253.57
 Outstanding: December \$115,545.43

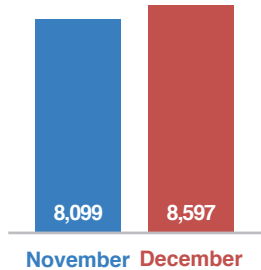
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

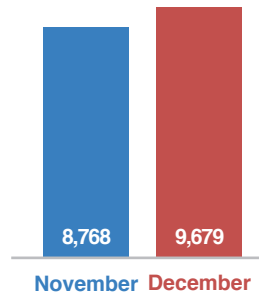
FIRST REPORTS OF INJURIES
(FROIs) FILED



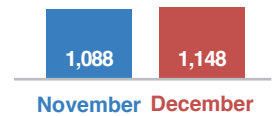
WORKPLACE INJURIES, FATALITIES
(FROIs PLUS CLAIMS) REPORTED
TO THE DIVISION



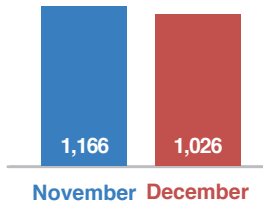
WORKERS' COMPENSATION
CASES PROCESSED



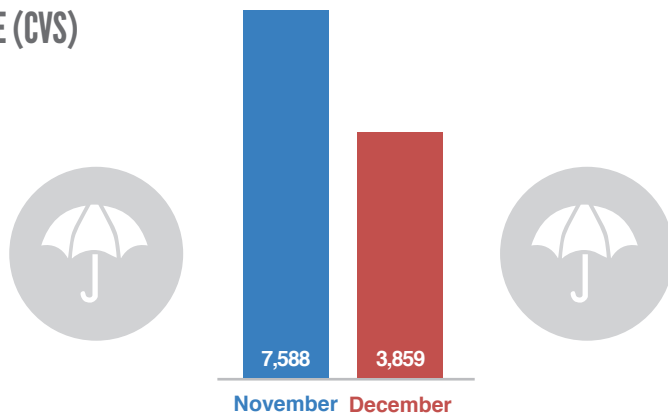
CLAIMS FOR COMPENSATION
RESOLVED



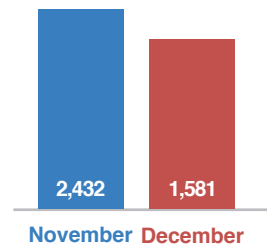
CLICKS ON "ARE YOU COVERED?"
COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION
REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

November **1**
December **2**



ELECTIONS HELD

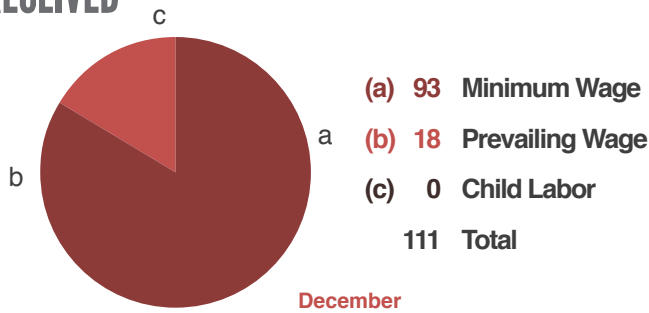
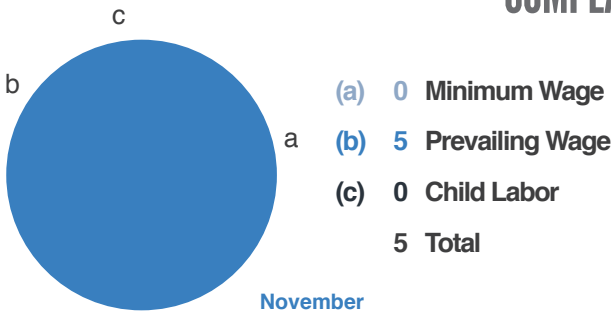
November **0**
December **0**



ELECTIONS RESULTING IN REPRESENTATION
(NUMBER OF EMPLOYEES)

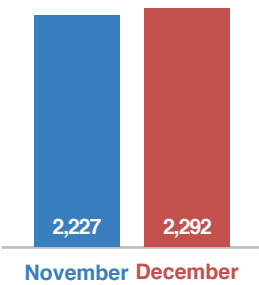
November **0**
December **0**

COMPLAINTS RECEIVED

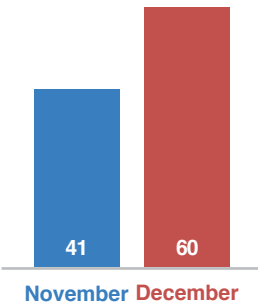


CALLS ANSWERED

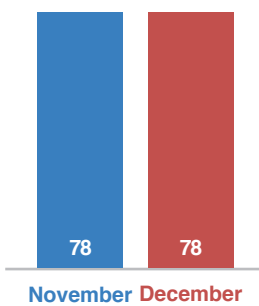
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

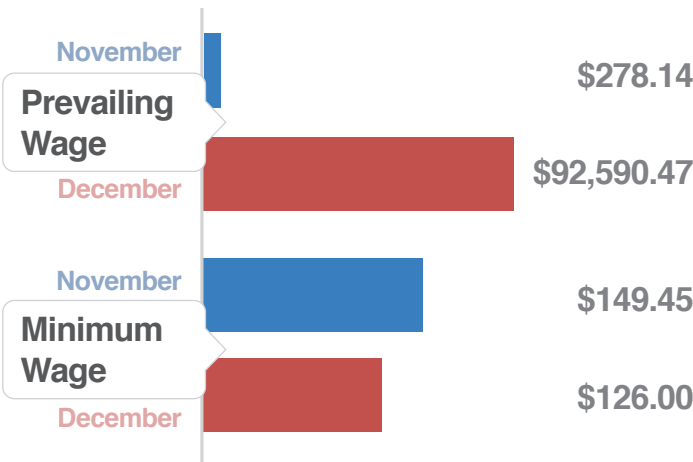


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

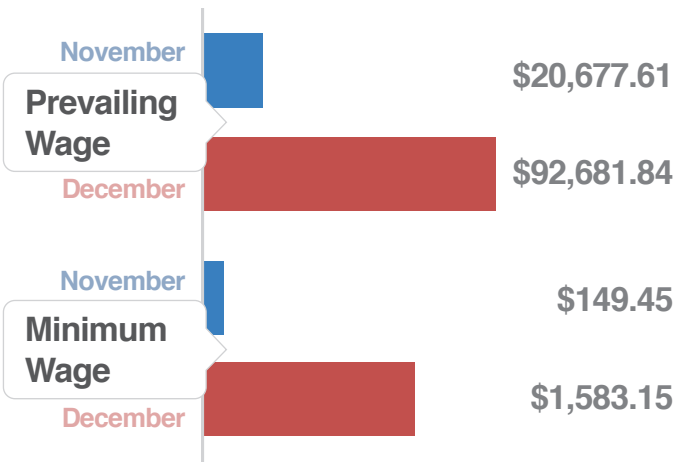


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

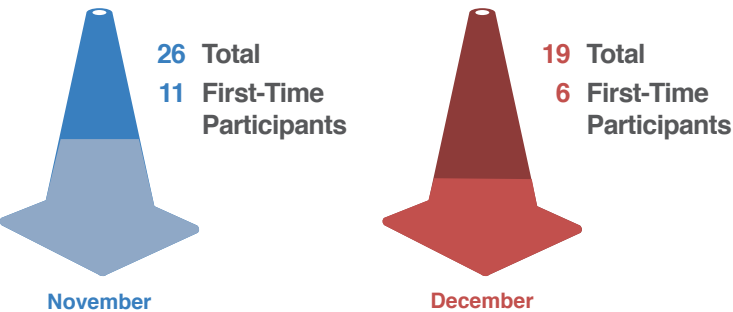
Restitution Assessed



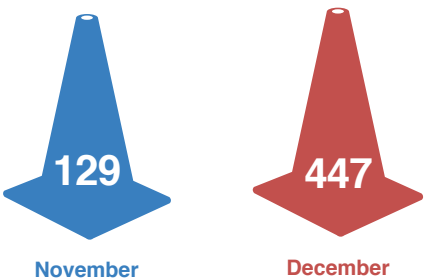
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



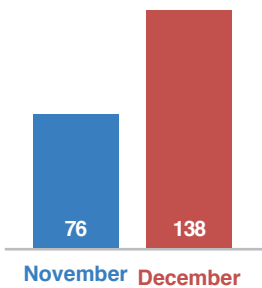
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



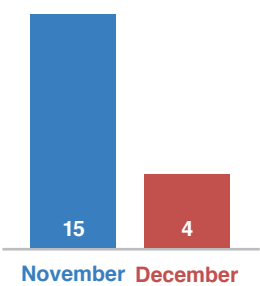
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

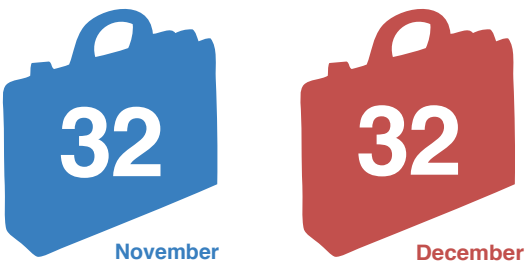
CASES CLOSED



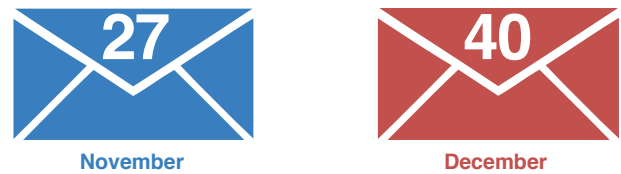
CASES SETTLED
(includes conciliations, mediations, early resolutions)



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED



CASES SET FOR HEARING November 0 / December 0
CASES APPEALED IN CIRCUIT COURT November 0 / December 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	November	December
Participants	109	153
Sessions	5	1

WEBSITE HITS FOR SPECIFIC PAGES

DIVISION OF WORKERS' COMPENSATION WEB HITS

November December

8,772

7,789

Workers' Compensation

<http://www.labor.mo.gov/DWC>

<http://www.labor.mo.gov/DWC/about.asp>

759

650

Second Injury Fund

http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp

DIVISION OF LABOR STANDARDS WEB HITS

November December

8,463

12,772

Minimum Wage

<http://www.labor.mo.gov/DLS/MinimumWage>

3,412

3,437

Wage & Hour

<http://www.labor.mo.gov/DLS/General>

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp



November December

UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som>



November December

USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)

<http://www.ustar.labor.mo.gov/ustar/login.jsp>



November December

WORKERS' SAFETY PROGRAM

http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp



November December

MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights>



November December

TOTAL LABOR.MO.GOV

WEBSITE HITS

DECEMBER

784,278

Total Views for MoLaborDept Channel: 469,764

Top 5 Most Viewed YouTube Videos

1. Labor Talk: Grain Bin Safety 2,023 views
2. This Week's Unemployment FAQ: December 18, 2013 1,663 views
3. This Week's Unemployment FAQ: December 4, 2013 738 views
4. Calculating Your Weekly Benefits 614 views
5. This Week's Unemployment FAQ: November 26, 2013 514 views

Featured Video on YouTube

This Week's Unemployment FAQ: December 31, 2013

<http://www.youtube.com/MoLaborDept>

